

This Amendment is made and entered into by and between Qwest Corporation f/k/a/U S WEST Communications, Inc. ("Qwest") and AT&T Wireless Services, Inc. ("AWS"). Qwest and AWS shall be known as the "Parties".

RECITALS

AWS and Qwest entered into a Type 2 Wireless Interconnection Agreement ("Underlying Agreement") that was approved by the ("Commission") on; and
WHEREAS, AWS and Qwest desire to amend the Agreement to provide terms for Local Number Portability ("LNP") and related items; and
WHEREAS, The Agreement may be amended in accordance with the provisions of Section 14.
NOW THEREFORE, AWS and Qwest agree as follows:
The following terms and conditions are added for the provision of LNP and related items:

AGREEMENT

NOW, THEREFORE, in consideration of the mutual terms, covenants, and conditions contained in this Amendment and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties agree as follows:

1. Local Number Portability For Wireless Service Providers

1.1 Terms and Conditions

- 1.1.1 Local Number Portability (LNP) is defined by the FCC as the ability of users of Telecommunications Services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when Switching from one Telecommunications Carrier to another.
- 1.1.2 Qwest uses the Location Routing Number (LRN) architecture. Under the LRN architecture, each Switch is assigned a unique ten-digit LRN, the first six digits of which identify the location of that Switch. The LRN technology is a triggering and addressing method which allows the re-homing of individual telephone numbers to other Switches and ensures the proper routing of calls to

ported telephone numbers through the use of a database and the signaling network. The LRN solution interrupts call processing through the use of an Advanced Intelligent Network (AIN) trigger, commonly referred to as the LRN trigger. During this interruption, a query is launched to the LNP database in the signaling network and the call is re-addressed using the LRN information for the ported telephone number. The LRN will route the call to the proper Switch destination. The actual routing of the call with either the dialed number, for calls to non-ported numbers, or the LRN, for calls to ported numbers, observes the rules, protocols and requirements of the existing Public Office Dialing Plan (PODP).

1.2 Terms and Conditions

- 1.2.1 Each Party will provide Local Number Portability (LNP), also known as long-term number portability, in a non-discriminatory manner in compliance with the FCC's rules and regulations and the guidelines of the FCC's North American Numbering Council's (NANC) Local Number Portability Administration (LNPA) Working Group and the Industry Numbering Committee (INC) of the Alliance for Telecommunications Industry Solutions (ATIS). Unless specifically excluded in Section 1.2.6, all telephone numbers assigned to an End User Customer are available to be ported through LNP. Mass calling events shall be handled in accordance with the industry's non-LRN recommendation (NANC's High Volume Call-In Networks dated February 18, 1998.)
- 1.2.2 Each Party shall use reasonable efforts to facilitate the expeditious deployment of LNP. The Parties shall comply with the processes and implementation schedules for LNP deployment prescribed by the FCC. In accordance with industry guidelines, the publications of LNP capable Switches and the schedule and status for future deployment will be identified in the Local Exchange Routing Guide (LERG).
- 1.2.3 In connection with the provision of LNP, the Parties agree to support and comply with all relevant requirements or guidelines that are adopted by the FCC, or that are agreed to by the telecommunications industry as a national industry standard.
- 1.2.4 Wireless Service Provider (WSP) may order the LNP Managed Cut, as described in Section 1.5.4.
 - 1.2.4.1 Parties understand that LNP order activity may be coordinated in order to ensure that the end user is provided with uninterrupted service. If the Party porting the telephone number experiences problems with its Port, and needs to delay or cancel the Port, that Party shall notify the other Party immediately. Parties will work cooperatively and take prompt action to delay or cancel the Port in accordance with industry (LNPA's Working Group) accepted procedures to minimize End User Customer service disruptions.
 - 1.2.4.2 Parties shall transmit a Port create subscription or Port concurrence message to the NPAC, in accordance with the FCC's LNPA

Working Group's guidelines. Qwest will routinely send a concurrence message within the time frames established by the industry.

- 1.2.5 The Parties agree to implement LNP within the guidelines set forth by the generic technical requirements for LNP as specified in Section 2 of this Amendment.
- 1.2.6 Neither Party shall be required to provide number portability for numbers that are excluded by FCC rulings (e.g. 500 and 900 NPAs, 950 and 976 NXX number services).
- 1.2.7 After an end-office becomes equipped with LNP, all NXXs assigned to that end office will be defined as portable, to the extent Technically Feasible, and translations will be changed in each Party's Switches so that the portable NXXs are available for LNP database queries. When an NXX is defined as portable, it will also be defined as portable in all LNP-capable Switches that have direct trunks to the end office associated with the portable NXX.
- 1.2.8 Each Party shall offer number portability to Customers for any portion of an existing DID block without being required to Port the entire block of DID numbers. Each Party shall permit Customers who Port a portion of DID numbers to retain DID service on the remaining portion of the DID numbers.
- 1.2.9 At the time of porting a number via LNP from Qwest, Qwest shall ensure that the LIDB entry for that number is de-provisioned if the Qwest LIDB is not being used by [WSP].
- 1.2.10 Both Parties agree to follow the LNP Switch request process established by the Parties and in compliance with industry guidelines.
- 1.2.11 NXX Migration, or Local Exchange Routing Guide Reassignment. reassigns the entire Central Office Code (NXX) to [WSP]'s Switch if the code is used solely for one end user. Where one Party has activated an entire NXX for a single end user, or activated a substantial portion of an NXX for a single end user with the remaining numbers in the NXX either reserved for future use or otherwise unused, if such end user chooses to receive service from the other Party, the first Party shall cooperate with the second Party to have the entire NXX reassigned to an End Office operated by the second Party through the NANP administrator. In addition, both Parties agree to cooperate in arranging necessary updates and industry notification in the LERG (and associated industry databases, routing tables, etc.). Such transfer will be accomplished with appropriate coordination between the Parties and subject to appropriate industry lead-times (as identified in the LERG and the Central Office Code Administration guidelines) for movement of NXXs from one Switch to another. applications of NXX migration will be discussed by the Parties as circumstances arise.
- 1.2.12 In connection with all LNP requests, the Parties agree to comply with the National Emergency Number Association (NENA) recommended standards for service provider Local Number Portability (NENA-02-011).

Telephone numbers ported to wireless service providers will not follow the NENA standard unlock and migrate process.

- 1.2.13 Porting of Reserved Numbers. The Customers of each Party may Port reserved numbers from one Party to the other Party via LNP. Qwest will Port numbers previously reserved by the Customer via the appropriate retail tariffs until these reservations expire. Qwest will no longer reserve numbers for End User Customers.
- 1.2.14 Limits on Subscriber Relocation. Qwest and [WSP] agree that a Customer may geographically relocate at the same time as it ports its telephone number, using LNP, to the new service provider; provided, however, that the current service provider may require that the Customer's relocation at the time of the Port to the new service provider be limited to the geographic area represented by the NXX of the ported telephone number. The current service provider may not impose a relocation limitation on the new service provider or the new service provider's subscribers that is more restrictive than that which the current service provider would impose upon its own subscribers with telephone numbers having the same NXX as the telephone number(s) being ported. In addition, the current service provider may not impose any restrictions on relocation within the same Rate Center by a ported end user while that end user is served by the new service provider.

1.3 Service Management System (SMS)

- 1.3.1 Each Party shall sign the appropriate NPAC user agreement(s) and obtain certification from the appropriate NPAC administrator(s) that the Party or the Party's Service Order Administration (SOA) and Local Service Management System (LSMS) vendor(s) has systems and equipment that are compatible with the NPAC's established protocols and that the application of such systems and equipment is compatible with the NPAC.
- 1.3.2 Each Party shall cooperate to facilitate the administration of the SMS.

1.4 Database and Query Services

- 1.4.1 Qwest shall perform default LNP queries where [WSP] is unable to perform its own query. [WSP] shall perform default LNP queries where Qwest is unable to perform its own query. Qwest query services and charges are defined in Qwest's FCC Tariff #1, Section 13.19.1, including End Office and Tandem Default Query Charges which are contained in Tariff Section 13 (Miscellaneous Service) and Database Query Charges which are contained in Tariff Section 20 (CCSAC Service Applications) if network and database compatibility exists.
- 1.4.2 For local calls to a NXX in which at least one number has been ported via LNP at the request of [WSP], the Party that owns the originating Switch shall query an LNP database as soon as the call reaches the first LNP capable Switch in the call path. The Party that owns the originating Switch shall

query on a local call to a NXX in which at least one number has been ported via LNP prior to any attempts to route the call to any other Switch. Prior to the first number in a NXX being ported via LNP at the request of [WSP], Qwest may query all calls directed to the NXX, subject to the billing provisions as discussed in Section 1.4.1 and provided that Qwest queries shall not adversely affect the quality of service to [WSP]'s Customers or end users as compared to the service Qwest provides its own Customers and end users.

- 1.4.3 A Party shall be charged for a LNP query by the other Party only if the Party to be charged is the N-1 carrier and it was obligated to perform the LNP query but failed to do so. Parties are not obligated to perform the LNP query prior to the first Port requested in a NXX.
- 1.4.4 On calls originating from a Party's network, the Party will populate, if Technically Feasible, the Jurisdiction Information Parameter (JIP) with the first six digits of the originating LRN in the SS7 Initial Address Message.
- 1.4.5 Each Party shall cooperate in the process of porting numbers from one carrier to another so as to limit service outage for the ported subscriber. Qwest shall update its LNP database from the NPAC SMS data within fifteen (15) minutes of receipt of a download from the NPAC SMS.

1.5 Ordering

- 1.5.1 Both Parties shall comply with ordering standards as developed by the industry and as described in Section 3 of this Amendment. LNP service is ordered via a Local Service Request (LSR) and associated Number Portability forms. [WSP] may order long term number portability either manually or through an electronic interface. The electronic gateway solution for ordering service is described in Section 3 of this Amendment.
- 1.5.2 Standard Due Date Intervals. Service intervals for LNP as described below for simple and complex products. These intervals include the time for Firm Order Confirmation (FOC). Orders received after 7:00 p.m. (mountain time) are considered the next business day. The following service intervals have been established for local number portability:

	Telephone Numbers To Port	Interval
Simple (1FR/1FB)	1-5	3 business days (includes FOC 24 hr interval)
	6-50	4 business days (includes FOC 24 hr interval)
	51 or more	ICB
Complex (PBX Trunks, ISDN, Centrex)	1-25	5 business days (includes FOC 24 hr interval)
	26 or more	ICB

- 1.5.3 Most LNP order activity is flow-through, meaning that the ten (10) digit unconditional trigger, or line side attribute (LSA) trigger, can be set automatically. [WSP] may request any Due Date/Frame Due Time (DD/FDT) where the trigger can be set automatically, although there may be some instances when Qwest or the Number Portability Administration Center/Service Management System (NPAC/SMS) will provide prior electronic notice of specific blocks of time which cannot be used as a DD/FDT due to scheduled maintenance or other circumstances. If the DD/FDT on a flow-though cut is outside Qwest's normal business hours for LNP, Qwest will have personnel available in the Repair Center to assist in the event that [WSP] experiences problems during the cut. In addition, Qwest allows [WSP] to request a Managed Cut on a 24 X 7 basis in those situations where a cut would otherwise have been flow-through, but where [WSP] has a business need to have Qwest personnel dedicated to the cut. The terms and conditions for Managed Cuts are described in 1.5.4.
 - 1.5.3.1 Qwest will set the ten (10) digit unconditional trigger for numbers to be ported, unless technically infeasible, by 11:59 p.m. (local time) on the business day preceding the scheduled Port date. Qwest will initiate a managed cut when the 10-digit unconditional trigger or Line Side Attribute (LSA) cannot be set or when the port request for an account exceeds 2000 telephone numbers or 200 trunks. Qwest initiated managed cuts scheduled within the normal business hours are provided at no additional charge. If WSP requests a Frame Due Time (FDT) that is outside the normal business hours, the terms, conditions and prices of the LNP Managed Cut offering will apply. The ten (10) digit unconditional trigger and Switch translations associated with the End User Customer's telephone number will not be removed, nor will Qwest disconnect the Customer's billing and account information, until 11:59 p.m. (local time) of the next business day after the due date.

- 1.5.4 LNP Managed Cut: A Managed Cut permits WSP to select a project managed cut for LNP. Managed Cuts are offered on a 24 X 7 basis.
 - 1.5.4.1 The date and time for the managed cut requires up-front planning and may need to be coordinated between Qwest and [WSP]. All requests will be processed on a first come, first served basis and are subject to Qwest's ability to meet a reasonable demand. Considerations such as system downtime, Switch upgrades, Switch maintenance, and the possibility of other WSPs requesting the same FDT in the same Switch (Switch contention) must be reviewed. In the event that any of these situations would occur, Qwest will coordinate with [WSP] for an agreed upon FDT, prior to issuing the Firm Order Confirmation (FOC). In special cases where a FDT must be agreed upon, the interval to reach agreement will not exceed two (2) Days. In addition, standard intervals will apply.
 - 1.5.4.2 [WSP] shall request a Managed Cut by submitting a Local Service Request (LSR) and designating this order as a Managed Cut in the remarks section of the LSR form. [WSP] must also populate Manual IND field with the letter Y.
 - 1.5.4.3 [WSP] will incur additional charges for the Managed Cut dependent upon the FDT. The rates are based upon whether the request is within Qwest's normal business hours or out of hours. Qwest's normal business hours are 7:00 a.m. to 7:00 p.m., end user local time, Monday through Friday. The rate for Managed Cuts during normal business hours is the standard rate. The rate for Managed Cuts out of hours, except for Sundays and Holidays, is the overtime rate. Sundays and Holidays are at premium rate.
 - 1.5.4.4 Charges for Managed Cuts shall be based upon actual hours worked in one half (½) hour increments. Exhibit A of this Agreement contains the rates for Managed Cuts. [WSP] understands and agrees that in the event [WSP] does not make payment for Managed Cuts, unless disputed as permitted under the Payment Section of the Underlying Agreement, Qwest shall not accept any new LSR requests for Managed Cuts.
 - 1.5.4.5 Qwest will schedule the appropriate number of employees prior to the cut, normally not to exceed three (3) employees, based upon information provided by [WSP]. [WSP] will also have appropriate personnel scheduled for the negotiated FDT. If [WSP]'s information is modified during the cut, and, as a result, non-scheduled employees are required, [WSP] shall be charged a three (3) hour minimum callout charge per each additional non-scheduled employee. If the cut is either cancelled, or supplemented (supp) to change the due date, within twenty-four (24) hours of the negotiated FDT, [WSP] will be charged a one person three (3) hour minimum charge. If the cut is cancelled due to a Qwest error or a new due date is requested by Qwest, within twenty-four (24) hours of the negotiated FDT, Qwest may be charged by [WSP] one person three (3) hour minimum charge as set forth

in Exhibit A.

- 1.5.4.6 In the event that the LNP Managed Cut LNP conversion is not successful, [WSP] and Qwest agree to isolate and fix the problem in a timeframe acceptable to [WSP] or the Customer. If the problem cannot be corrected within an acceptable timeframe to [WSP] or the Customer, [WSP] may request the restoral of Qwest service for the ported Customer. Such restoration shall begin immediately upon request. If [WSP] is in error then a supplemental order shall be provided to Qwest. If Qwest is in error, no supplemental order or additional order will be required of [WSP].
- 1.5.4.7 Qwest shall ensure that any LNP order activity requested in conjunction with a Managed Cut shall be implemented in a manner that avoids interrupting service to the end user, including, without limitation, ensuring that the end user's Qwest Loop will not be disconnected prior to confirmation that telephone number has been successfully ported.

1.6 Maintenance and Repair

- 1.6.1 Each Party is responsible for its own end users and will have the responsibility for resolution of any service trouble report(s) from its end users. End User Customers will be instructed to report all cases of trouble to their Service Provider.
- 1.6.2 Each Party will provide their respective End User Customers the correct telephone numbers to call for access to their respective repair bureaus. Each Party will provide their repair contact numbers to one another on a reciprocal basis.
- 1.6.3 Qwest will work cooperatively with [WSP] to isolate and resolve trouble reports. When the trouble condition has been isolated and found to be within a portion of the Qwest network, Qwest will perform standard tests and isolate and repair the trouble within twenty-four (24) hours of receipt of the report.
- 1.6.4 Qwest will proactively test new Switch features and service offerings to ensure there are no problems with either the porting of numbers or calls from Qwest Customers to [WSP] Customers with ported numbers or vice versa.

1.7 Rate Elements

1.7.1 See Rate Elements in Exhibit A or Qwest's FCC Tariff #1, as appropriate.

2.0 Local Number Portability Technical Reference Documents

Number Portability Generic Switching and Signaling Requirements for Number

Portability, Issue 1.00, February 12, 1996 (Editor – Lucent Technologies, Inc.);

Generic Requirements for SCP Application and GTT Function for Number Portability, Issue 0.95, Final Draft, September 4, 1996 (Editor – Ameritech Inc.);

Generic Operator Services Switching Requirements for Number Portability, Issue 1.00, Final Draft, April 12, 1996 (Editor – Nortel);

ATIS, TRQ No. 1, Technical Requirements for Number Portability Operator Services Switching Systems, April 1999;

ATIS, TRQ No. 2, Technical Requirements for Number Portability Switching Systems, April 1999;

ATIS, TRQ No. 3, Technical Requirements for Number Portability Database and Global Title Translation, April 1999;

FCC First Report and Order and Further Notice of Proposed Rulemaking; FCC 96-286; CC Docket 95-116, RM 8535; Released July 2, 1996;

FCC First Memorandum Opinion and Order on Reconsideration; FCC 97-74; CC Docket 95-116, RM 8535; Released March 11, 1997.

FCC Second Report and Order, FCC 97-298; CC Docket 95-116, RM 8535; Released August 18, 1997.

3. Access To Opperational Support Systems (OSS)

3.1 Description

3.1.1 Qwest has developed OSS interfaces using an electronic gateway solution consistent with the design prescribed by the FCC, Docket 96-98, FCC 96-325, paragraph 527. These gateways act as a mediation or control point between [WSP]'s and Qwest's Operations Systems. These gateways provide security for the interface, protecting the integrity of the Qwest network and its databases. Qwest's operational systems interfaces have been developed to support Pre-ordering, Ordering and Provisioning, Maintenance and Repair and Billing. Included below is a description of the products and functions supported by Qwest OSS interfaces and the technology used by each.

3.2 OSS Support for Pre-Ordering, Ordering and Provisioning

3.2.1 ASR (Access Service Request) Ordering Process

3.2.1.1 Qwest proposes the use of existing systems for orders placed using the ASR (Access Service Request) process. Systems in place today (EXACT) adhere to the existing standards directed by OBF (Ordering and Billing Forum). EXACT has an interface that accepts batch files via ConnectDirect from customers. It is the [WSP]'s responsibility to obtain the appropriate software to access and interface with Qwest systems.

- 3.2.1.2 An alternative system managed by Qwest is one that customers access via dial-up. This system, TELIS, allows customers to directly input ASRs into a secured database and the customer can manage their ASRs accordingly. TELIS interfaces through a batch file process with EXACT to correctly process ASRs. It is the [WSP]'s responsibility to obtain the appropriate software to access and interface with Qwest systems.
- 3.2.1.3 Type 2 Interconnection can be ordered electronically via EXACT and TELIS.

3.2.2 Functions

- 3.2.2.1 Access Service Request (ASR)
 - 3.2.2.1.1 The ASR transaction allows [WSP] to submit an order.
- 3.2.2.2 Firm Order Confirmation (FOC)
 - 3.2.2.2.1 Once an ASR is accepted by Qwest, the assigned service order number(s) is returned to [WSP]. Firm Order Confirmation means that Qwest has received the ASR, issued the order and assigned an order number for tracking. In addition, it identifies the due dates Qwest assigns to the order.

3.2.3 Facility Based EDI Listing Process

- 3.2.3.1 The Facility Based EDI Listing Process is a single interface from [WSP] to Qwest. This interface is compliant with OBF ASOG and ANSI ASC X.12 standards, version 4010. This interface enables [WSP] listing data to be translated and passed into the Qwest listing database. After Qwest's daily batch processing, a Confirmation/Completion record (for every PON provided on input) is returned to [WSP] via an EDI 855 transaction.
- 3.2.3.2 Qwest will continue to make improvements to the electronic interfaces as the technology evolves, providing notification to [WSP] consistent with the provisions of this Section.

3.3 Hours of Operation

3.3.1 Qwest Operational Support Systems will be available to [WSP]` consistent with the Qwest retail operations and internal processes that support pre-ordering, ordering and provisioning, maintenance and repair, and billing as they are described in this Agreement.

3.4 Billing

3.4.1 For products billed out of the Qwest IABS system, Qwest will utilize the existing CABS/BOS format and technology for the transmission of bills.

3.5 Outputs

- 3.5.1 IABS Bill The IABS (Interexchange Access Billing System) Bill includes monthly and one time charges plus a summary of any usage charges. These bills are segmented by product, LATA, billing account number (BAN) and bill cycle. The IABS Bill media is only provided in the following media:
 - a) Paper
 - b) NDM (Dedicated Circuit or dial-up)
 - c) Internet/WEB (read only)
 - d) Magnetic Tape
 - e) Diskette
- 3.5.2 Files and Records
 - 3.5.2.1 Category 11 Records: These Exchange Message Records (EMR) provides mechanized record formats that can be used to exchange access usage information between Qwest and [WSP]. For Transit Traffic, the originating company is responsible to follow the EMR standard and to exchange records with both the transiting company and the terminating company, to facilitate the billing process to the originating network.
 - 3.5.2.2 Category 11-XX-XX series records are used to exchange detailed access usage information.
 - 3.5.2.3 Category 11-XX-XX series records are used to exchange summarized access minutes-of-use and 8XX database gueries.
 - 3.5.2.4 These mechanized records are available from Qwest in the following formats:
 - a) NDM (Dedicated Circuit or dial-up)
 - b) Internet WEB
 - 3.5.2.5 A charge will apply for Category 11-XX-XX records sent by Qwest to [WSP] in an EMI mechanized format. These records are used to provide information necessary for [WSP] to bill the originating carrier for jointly provided Access Services and 8XX database queries. The charge is for each record created and transmitted and is listed in Exhibit A of this Agreement.

3.6 Modifications to OSS Interfaces

3.6.1 [WSP] and Qwest agree to discuss the modification of OSS interfaces based upon evolving standards (e.g., data elements, protocols, transport networks, etc.) and guidelines issued by or referenced by relevant Alliance for Telecommunication Industry Solution (ATIS) Committees. Establishment of new, or changes to industry standards and guidelines will be reviewed on no less than a quarterly basis commencing on the effective date of this Agreement. This review will consider standards and guidelines that have reached final closure as well as those published in final form. Both Parties agree to evaluate evolving standards and determine the relevant modification to

be implemented based upon the latest approved version adopted or the latest version reflecting final closure by the relevant ATIS committee or subcommittee. The Parties will use reasonable effort to reach closure upon the necessary changes within no more than three (3) months of initiating each review and to implement the changes within nine (9) months or earlier, if reasonably possible, unless there is agreement to a different implementation schedule.

- 3.6.2 In the course of establishing operational ready system interfaces between Qwest and [WSP] to support local service delivery, [WSP] and Qwest may need to define and implement system interface specifications that are supplemental to existing standards. [WSP] and Qwest will submit such specifications to the appropriate standards committee and will work towards its acceptance as a standard.
- 3.6.3 Release updates will be based on regulatory obligations as dictated by the FCC or Commissions and, as time permits, the agreed to changes requested by the FORUM. Qwest will provide to [WSP] the features list for modifications to the interface ninety (90) Days prior to any release date. Specifications for interface modifications will be provided to [WSP] three (3) weeks prior to the release date. [WSP] is required to upgrade to the current release within six (6) months of the installation date.
- 3.6.4 This Section constitutes the entirety of the OSS agreement. Nothing beyond what is described herein should be implied or inferred.

3.7 [WSP] Responsibilities for Implementation of OSS Interfaces

3.7.1 Before any [WSP] implementation can begin, [WSP] must completely and accurately provide detailed information needed by Qwest to establish service for [WSP].

3.8 Wholesale Services (WS) Systems Help Desk

3.8.1 The WS Systems Help Desk will provide a single point of entry for [WSP] to gain assistance in areas involving connectivity and File Outputs. These areas are further described below.

3.8.1.1 Connectivity

3.8.1.1.2 Connectivity covers trouble with [WSP]'s access to the Qwest System for modem configuration requirements; T1 configuration and dial in string requirements; firewall access configuration; SecurID configuration; Profile Setup and password verification.

3.8.1.2 File Outputs

- 3.8.1.2.1 File outputs system errors are limited to IABS Bill and Category 11 Report.
- 3.8.1.3 The WS Systems Help Desk does not support status or trouble while the Service Order is processing through the ISC.

3.8.1.4 Hours of Operation

3.8.1.4.1 The WS Systems Help Desk is available Monday through Friday, 6:00 a.m. until 8:00 p.m. Mountain Time, excluding Qwest holidays.

4. AMENDMENTS; WAIVERS

The provisions of this Amendment, including the provisions of this sentence, may not be amended, modified or supplemented, and waivers or consents to departures from the provisions of this Amendment may not be given without the written consent thereto by both Parties' authorized representative. No waiver by any party of any default, misrepresentation, or breach of warranty or covenant hereunder, whether intentional or not, will be deemed to extend to any prior or subsequent default, misrepresentation, or breach of warranty or covenant hereunder or affect in any way any rights arising by virtue of any prior or subsequent such occurrence.

5. ENTIRE AGREEMENT

This Amendment (including the documents referred to herein) constitutes the full and entire understanding and agreement between the Parties with regard to the subjects of this Amendment and supersedes any prior understandings, agreements, amendments, or representations by or between the Parties, written or oral, to the extent they relate in any way to the subjects of this Amendment.

The Parties intending to be legally bound have executed this Amendment as of the dates set forth below, in multiple counterparts, each of which is deemed an original, but all of which shall constitute one and the same instrument.

AT&T Wireless Services, Inc.	Qwest Corporation		
Signature	Signature		
Name	L. T. Christensen Name		
Title	<u>Director - Business Policy</u> Title		
Date	Date		

EXHIBIT A

Local Number Portability				
LNP Queries	See FCC Tariff #1 Section			
	20.3.1 & 20.3.3			
LNP Managed Cuts				
Standard Managed Cuts per person			\$27.38	
per 1/2 Hr.				
Overtime Managed Cuts per person			\$35.43	
per 1/2 Hr.				
Premium Managed Cuts per person			\$43.49	
per 1/2 Hr.				

Support Functions : Operational Support System (OSS) and Maintenance and Repair	ms
Usage Record File, per record	\$0.000948